

## COMMUNITY DEVELOPMENT DEPARTMENT VALUES FOR PUBLIC SERVICE

The Community Development Department (CDD) is comprised of a dedicated work team that provides valuable City services for Riverside's residents, businesses, investors, and colleagues. The CDD Team is committed to assisting the public in a manner that meets or exceeds expectations and hereby proclaims to uphold the following values:

Approach each situation with a positive attitude

Treat customers with dignity, courtesy and respect

Apply policies and regulations consistently

Use clear, non-technical language for optimal understanding

Proactively provide relevant information and helpful referrals

Promote the health, safety and well-being of all who live, work, learn and play in the City of Riverside

As members of the CDD Team, we pledge ourselves to upholding these values and conducting all business in a manner consistent with this proclamation.

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